

Updates to PSC Online

(Implemented in ACT on 12/8/08)

Distinguish between different supports when the service has more than one request.

On the Request Intake page, you will now see additional detail under Support Type which will make it easier to tell one support request apart from another.

ID ▲ ▼	Copy ▼	Request Date ▲ ▼	Childcare Service ▲ ▼	Support Type ▲ ▼
580		12/08/2008	St Nicholas Greek Australian Preschool and Child Care Centre	Training <i>Anti Bias</i>
579		07/08/2008	Woden Valley Child Care Association	Training <i>Downloading photos - storing and printing</i>
578		07/08/2008	Woden Valley Child Care Association	Training <i>Program Evaluation</i>
577		06/08/2008	Higgins After School Care	Accreditation Support <i>Self study due soon</i>
576		06/08/2008	Evatt Kids' Club After School Care	Accreditation Support <i>Self study is due end of september</i>

Include drop down menu on the first page

From the top menu on all pages, you will see a drop-down menu that allows you to select the request type. This will automatically take you to the New Request form.

The screenshot shows the top navigation area of the 'Professional Support Coordinator On-Request Intake' page. A dropdown menu is open, listing various support types: New Request Type, Accreditation Support, Advice, Crisis Support, Feedback, General Support, Generalised Equipment, Inclusion Support, ISA Professional Dev, Management Support, Other Support, Specialised Equipment, and Training. Below the menu, the page title 'Request Intake (Current Requests)' is visible, along with a search bar and a table header with columns for ID, Copy, Request Date, and Support Type.

Ability to enter by click the type of support after the service name is entered.

Once you have selected the childcare service requesting support, this will become a part of the request. When you relick request types, it will not search for new childcare services, and this will improve the time between screen changes.



If you decide you would like to change the childcare service as well, you can click on '**Click to reset childcare service name**' to select a new service.

Request Type	Advice
Support will be for this Service (*)	Test Childcare Service (Click to reselect childcare service name)
Select the name of the organisation that request for support if it was not made by the childcare service itself.	[- - - Select Organisation Initiating Request - - -]
Contact Person's Name	

When a service submits simultaneous requests, provide a short cut to enter all the information.

There are now a few options to duplicate a request. When a request has been placed, you will be given a link to '**Duplicate this Request**' on the Support Request Summary page.

Also, from the Request Intake page, there is a new icon that will copy any request. It will duplicate all details from the original request, but you can then go into the request and change the details that need to be changed (except the request type and originating childcare service).

ID	Copy	Request Date	Childcare Service
580		12/08/2008	St Nicholas Greek Australian Preschool and Child Care Centre
579		07/08/2008	Woden Valley Child Care Association
578		07/08/2008	Woden Valley Child Care Association

Change the name of unregistered user to Child Care Service and Registered users to, for example, PSC, ISA and PSSPs.

Completed.



Welcome to PSC Online ACT

» [Log In \(PSC, ISA and PSSPs Only\)](#)

» [Place Support Request \(Child Care Services Only\)](#)

Prevent ability to change passwords of other users.

No-one can change a password except for the owner of that password. The password is greyed out and cannot be changed.

Login Details	
User Email Address (*)	<input type="text" value="testchildcareservice@psc.com"/>
Password for 81 (*) (Passwords must contain at least 6 characters)	<input type="password" value=""/>
Confirm Password (*)	<input type="password" value=""/>

Differentiate between the services that have requested support and type of support requested.

There are two new reports. The first will list all childcare services that **have** had referral activity during the selected reporting period. The second will list all childcare services that **haven't** had referral activity during the selected reporting period.

<input type="radio"/> CHILDCARE SERVICE SUPPORT REQUEST ACTIVITY FOR REPORTING PERIOD >> GO
Lists the Childcare Services who have placed support during reporting period.
<input type="radio"/> CHILDCARE SERVICES NOT REQUESTING SUPPORT FOR REPORTING PERIOD >> GO
Lists the Childcare Services who have not placed support during reporting period.
<input type="button" value="Run Report"/>

Please report errors to Cathy Morison (cathy@techlibris.com.au)